



Smile Cliniq Dental Guarantee Terms and Conditions

Smile Cliniq provides a 3 and 5 year guarantee on certain treatments provided by our dentists. As we strive to give you the very best results we also stand strongly behind our excellence in longevity, quality and durability.

Below is a list of treatments that is covered by the guarantee and the length of the guarantee:

5 YEARS

- Crowns
- Bridges
- Inlays
- Venners
- Dentures
- Implants

3 YEARS

- Composite fillings
- Composite bonding

Extent of the Treatment Guarantee:

The guarantee applies to a dental treatment restoration under normal conditions of use and covers breaks, loosening, cracking, discolouration, falling out.

In this case we will restore, repair or change any restoration free of charge.

The Guarantee will be reduced or invalidated if:

- Oral hygiene is neglected
- Dentist instructions are not followed
- You do not attend the practice for regular check ups and hygiene visits at least twice per year
- The gum tissue or tooth bone is naturally reducing
- Damage caused by accident, sports or any other third party injury
- Smoking or drugs abuse
- Account for the treatment has not been settled

The guarantee does not apply for the following:

- Allergies, illnesses and their relative consequences after treatment which were not noticeable before treatment started
- Damage caused by extreme stress (grinding / teeth clenching)
- Damage due to dental restoration carried out by any other person (e.g. a dentist, dental technician) who is not a team member of our practice



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- Temporary dentures, crowns or bridges
- Bone grafting procedures (bone block, bone augmentation, sinus lift, bone from hip)
- Teeth-whitening procedure
- Inappropriate selection of the colour and shape of the dental work by the patient (during the preparation period, patients are given the opportunity to choose what they want but we cannot take responsibility for the decision of the patient)
- Root canal treatment (root canal treatment has high risk factor for which a guarantee cannot be given. The anatomic differences and the large number of variations for each individual mean that we cannot ensure everything even with the most careful of dental treatment).

Please note, that if a recently treated tooth subsequently causes a problem (that was not seen during the diagnosis, X-ray or consultation) Smile Cliniq does not take any responsibility for the need of additional treatment (including root canal treatment). We will do everything to ensure the final, corrective treatment is carried out, but this shall be administered at the patient's expense (complex root canal treatment, extraction, plan for the new prosthetic works and the preparation).